

# Quality Policy

The policy of Prysmian Australia Pty Ltd. and Prysmian New Zealand Limited is to supply our customers in a timely and economical manner, with products which meet agreed standards and appropriate levels of performance and reliability.

Customers, Suppliers and Employees are critical to the development and improvement of our Quality Management Systems, and their active participation in our processes is strongly encouraged.

To achieve Customer Satisfaction we will:

- Maintain an effective Quality Management System with certification to ISO 9001.
- Set & communicate annual objectives for the business, our processes and our people.
- Measure performance against objectives and take actions to achieve the required outcomes.
- Continue to improve the effectiveness of the Quality Management System.
- Encourage and support employees in the application of Continuous Improvement principles.
- Interact with our customers to gauge our progress in achieving "Best in Class" performance.

The quality & reliability of our products is a key objective of every employee in our organisation.

Hamavand Shroff  
CEO, Prysmian Australia and New Zealand  
Prysmian Australia Pty Ltd  
Prysmian New Zealand Limited  
1st March 2018